



Dear Valued Guest,

We are so excited to welcome you back to our hotel!

The hotel and Aimbridge Hospitality are continuously monitoring the virus very closely. Our guest and associate health and safety remain our main focus.

We have adjusted our hotel processes to better service you and our associates.

Face coverings are required per a Marion County Public Health Order for everyone indoors at all times and outdoors when social distancing is not possible. Our associates will be wearing masks during their shifts. Masks will be available upon request at the front desk.

Mindful Hotel

Check-in

- Marriott offers **Mobile Key** – this is the recommended check in method
- Zero contact check-in for those who do not utilize Mobile Key
- Social distanced front desk agents
- Guest room key drop off container with a disinfecting process

Common areas

- All furniture has been appropriately social distanced
- Sanitizer stations at all major guest interaction points
- Common areas and high touch points frequently sanitized

Business Center – Available upon request

Laundry – Guest laundry available

Elevators - Sanitizing stations near elevators

Luggage Carts – Available upon request, sanitized when returned to the front desk

Ice Machines – Available on guest floors.

Pool

- This will remain closed until further notice

Fitness Center

- Key access only
- Advance reservations required to limit capacity

Guest Rooms

- No stayover service. Please contact the front desk for an amenity pack delivered to your room.
- Hotel will follow CDC recommendations of 3 hours after guest check out to enter a guest room
- Participating in Marriott's' protection program
 - Click here for details:
<https://news.marriott.com/news/2020/04/21/marriott-international-launches-global-cleanliness-council-to-promote-even-higher-standards-of-cleanliness-in-the-age-of-covid-19>

Dining Options

Breakfast, Lunch, and Dinner

- Available daily for carryout service
- Open daily: 7:00 AM – 10:00 PM
- Extended Bar Hours on 7/18/2020 and 7/19/2020 until 1:00 AM

Room Service

- Contactless Delivery to your guest room

Mindful Meetings

- Scaled back menus items
 - Pre-Packaged items in bag/box with disposable utensils
- Removal of all pens and pads from all meeting rooms
- Staggered event start times, including registration, meal periods and breakout sessions
- Social distancing capacity charts available
- Chairs, tables, doorknobs, and all shared meetings will be sanitized between meetings
- Gloves and mask for all banquet and kitchen staff
- Hand sanitizer stations throughout the meeting space
- Promoting proper hand hygiene through signage

PROMOTE PROPER HAND HYGIENE

HAND HYGIENE >> Hands are a primary mode of transmission so hygiene must be judiciously implemented.



Our team is available to answer any questions that you may have.

We look forward to seeing you again soon!

Stay healthy,

Michael Rodden

Michael Rodden
General Manager